

# TOSHIBA

## > HSP Series

- > Point-of-Sale Receipt Printers
- > Splash-Resistant (IP21 Certified)
- > Easy-to Use, Maintain and Integrate
- > High Print Quality
- > ENERGY STAR® Certified
- > Paper Management and Anti-Jam Technology





# DURABLE, HIGH-PERFORMING POINT-OF-SALE PRINTER

Made to keep up with the demands of today's fast-paced businesses, our reliable HSP series printer is a splash-resistant, compact point-of-sale receipt printer that's easy to use, maintain and integrate. Your staff face enough challenges without having to spend extra time repairing and maintaining their hardware. Our HSP series delivers a robust combination of printer software and hardware, providing a reliable, future-proof POS printing solution.

*Industry-leading IP21 splash-resistant design* made to keep up with your demanding environment

*Easy to integrate* plug-n-play emulation with compatible 24V power supply (hosiden 24V interface), which replaces other printers with ease

*High-quality graphic printing* using True 16 grayscale multi-tone

*Efficient power and paper management* for an eco friendly and ENERGY STAR® compliant solution

*Effortless part replacement minimizes downtime* making repairs fast and simple

*Anti-jam technology* provides immediate-stop printing to protect the printer and rapidly recover from paper jams

The reliable HSP series is an ideal printing solution for demanding environments, such as:

- > Bars
- > Restaurants
- > Concessions
- > Grocery
- > Retail
- > Banking
- > Payment



# READY TO PRINT, ANYTIME

When your business is running at top speed during peak times, the last thing you should worry about is whether your receipt printer is working. Now, you can print easily from your point-of-sale system with this stylish, compact and splash-resistant POS receipt printer designed for demanding store environments.

## Built to Survive a Spill

Store establishments are demanding environments – particularly for a printer. That's why we developed the HSP series to be workspace friendly with a splash-resistant casing and mainboard design. The HSP series proves itself perfect for the tough workplace, earning the IP21 certification thanks to its protection against solids and liquids, including condensation.

## Modern Stylish Design

Legacy receipt printer designs can be outdated and clunky, taking up too much valuable counter space. So, we designed the HSP series with form and flexibility in mind. From fast integration to compact footprint, its built for today's modern hospitality and retail environments.

- > Interchangeable top load or front load orientation
- > Dual USB + Serial or Ethernet connectivity
- > Operating system agnostic: choose the system that works best for your business
- > Multiple paper detection sensors: paper jam, paper low and paper out sensors

## Quick and Effortless Serviceability

The HSP series reduces downtime and cost with easy-to-service parts including:

Thermal printer head replacement

- > Simple serviceability with one-touch head replacement
- > Replace in as little as 15 seconds

Mainboard replacement

- > Sub-assemblies are easy to remove
- > Replace in as little as 4 minutes

## Make the Most of Your Resources

Thanks to HSP series energy and paper-saving features, you can be confident that you are using an environmentally friendly printer that can help cut down on operational expenses. These resource saving features save paper and increase in-store uptime:

- > Reduce white space on the receipt with line reduction mode
- > Reduce top margin
- > ENERGY STAR® certified



# > HSP150/100

|                                                 | HSP150                                                                                                                                                                                                             | HSP100                                                   |
|-------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------|
| <b>Performance</b>                              |                                                                                                                                                                                                                    |                                                          |
| Maximum Receipt Print Speed                     | 355 mm/sec, 14 ips                                                                                                                                                                                                 | 254 mm/sec, 10 ips                                       |
| <b>Hardware</b>                                 |                                                                                                                                                                                                                    |                                                          |
| Interfaces                                      | USB Type-B: USB 2.0 High Speed Printer class – Built in, USB Type-A: USB High Speed - Built in (for firmware/configuration update)<br>Ethernet (10/100BASE-T) - option, RS232 - option                             |                                                          |
| Cash Drawer Connection                          | RJ 12 connector up to 2 cash drawers                                                                                                                                                                               |                                                          |
| Power Supply                                    | External                                                                                                                                                                                                           |                                                          |
| Power Supply Voltage                            | 24 VDC                                                                                                                                                                                                             |                                                          |
| Power Consumption                               | 1) Terminal Power –Low Mode (Term Pwr-Low): Maximum allowable printing power consumption is 55W<br>2) 60W Power Supply Mode (60W Ext Pwr): Maximum allowable printing cycle power consumption is 60W               |                                                          |
| ENERGY STAR Certified                           | Yes                                                                                                                                                                                                                |                                                          |
| Receipt Thermal Print Head Life                 | 200 km                                                                                                                                                                                                             |                                                          |
| Auto Cutter Life                                | 2,000,000 cuts with 2.4 mil thickness media using specified paper type (NPI TF50KS-EY)                                                                                                                             |                                                          |
| IP Rating                                       | IP21                                                                                                                                                                                                               |                                                          |
| Dimensions                                      | W 134.1mm x H 136.4mm x D 163.9mm                                                                                                                                                                                  |                                                          |
| Weight (Kg)                                     | 1.1 Kg                                                                                                                                                                                                             |                                                          |
| Case Color                                      | Black                                                                                                                                                                                                              |                                                          |
| Warranty                                        | 4-Year Depot Warranty                                                                                                                                                                                              | 2-Year Depot Warranty                                    |
| <b>Receipt Print Fonts</b>                      |                                                                                                                                                                                                                    |                                                          |
| Font A                                          | 12 x 24 (42 CPL / 30 CPL)                                                                                                                                                                                          | 12 x 24 (48 CPL / 34 CPL)                                |
| Font A (size 2)                                 | N/A                                                                                                                                                                                                                | 13 x 28 (42 CPL / 30 CPL)                                |
| Font B                                          | 9 x 24 (56 CPL / 40 CPL)                                                                                                                                                                                           | 9 x 24 (64 CPL / 44 CPL)                                 |
| Font B (size 2)                                 | N/A                                                                                                                                                                                                                | 10 x 28 (56 CPL / 40 CPL)                                |
| Customized Font                                 | Yes                                                                                                                                                                                                                | Yes                                                      |
| Code Page                                       | Code Page 437 (Default), Code Page 850, Code Page 860, Code Page 863, Code Page 865, Code Page 852, Code Page 866, Code Page 857,<br>Code Page 1252, Code Page 858, Code Page 1253, Code Page 1254, Code Page 1256 |                                                          |
| Double Byte Code Pages                          | No                                                                                                                                                                                                                 | No                                                       |
| Bar Codes Supported                             | UPC-A, UPC-E, JAN-13 (EAN13), JAN-8 (EAN8), CODE39, Interleaved 2 of 5 (ITF), CODABAR (NW-7), Code 93, Code 128, PDF417, GS1 DataBar,<br>QR code                                                                   |                                                          |
| <b>Media Handling</b>                           |                                                                                                                                                                                                                    |                                                          |
| Paper Width                                     | 80mm (+ 0.5mm /- 1.2mm ) or 58mm with option paper guide (+ 0.0mm / -1.0mm)                                                                                                                                        |                                                          |
| Roll Diameter                                   | 83mm or less                                                                                                                                                                                                       |                                                          |
| Standard Receipt Paper Thickness Range          | 0.050 – 0.070mm                                                                                                                                                                                                    |                                                          |
| Paper Loading                                   | Top Load and Front Load                                                                                                                                                                                            |                                                          |
| Sensors                                         | Paper Out Sensor, Paper Jam Sensor, Paper Low Sensor                                                                                                                                                               |                                                          |
| <b>Graphics</b>                                 |                                                                                                                                                                                                                    |                                                          |
| Print Resolution (dpi)                          | 180 dpi                                                                                                                                                                                                            | 203 dpi                                                  |
| Max Print Width                                 | 80mm paper width – 72.25mm<br>58mm paper width – 50.80mm                                                                                                                                                           | 80mm paper width – 72.07mm<br>58mm paper width – 50.05mm |
| Gray Scale Printing                             | 16 level gray scale, Print Speed max.4ips                                                                                                                                                                          |                                                          |
| Inline Logo                                     | Yes                                                                                                                                                                                                                |                                                          |
| Auto Speed Adjustment (for smooth printing)     | Yes                                                                                                                                                                                                                |                                                          |
| Watermark                                       | Yes                                                                                                                                                                                                                |                                                          |
| <b>Memory Allocation</b>                        |                                                                                                                                                                                                                    |                                                          |
| User Define Logo Area                           | 256Kb (Flash) + 256Kb (RAM)                                                                                                                                                                                        |                                                          |
| User Define Character Area                      | 64Kb (Flash)                                                                                                                                                                                                       |                                                          |
| User Define Data area                           | 64Kb (Flash)                                                                                                                                                                                                       |                                                          |
| Macro Area                                      | 2Kb (Flash)                                                                                                                                                                                                        |                                                          |
| Receive Data Buffer                             | 64Kb (RAM)                                                                                                                                                                                                         |                                                          |
| <b>OS, Driver, Utilities</b>                    |                                                                                                                                                                                                                    |                                                          |
| Supported OS                                    | Windows Windows 7/8/10, Windows Server 2008/2012/2016, SUSE SLED 11 (SP3) - 32 bit, SUSE SLED 12 (32 and 64 bit), Redhat 6.6 (32bit), 7.2<br>(64bit) and Ubuntu (Future Release - Mac, Android and iOS)            |                                                          |
| Mobile Support SDK                              | Future Release                                                                                                                                                                                                     |                                                          |
| Native Windows Driver                           | Yes                                                                                                                                                                                                                |                                                          |
| Virtual Serial Port (VSP) Drivers               | Yes                                                                                                                                                                                                                |                                                          |
| UPOS Drivers (OPOS and JavaPOS - Windows/Linux) | Yes                                                                                                                                                                                                                |                                                          |
| Configuration Utility                           | Yes (Smart Maintenance Utility, Setting Utility, Firmware and Logo Download Utility)                                                                                                                               |                                                          |

\*HSP 150 only available in NA/LA.

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Inv. Code 22390 HSP Brochure- Retail

